



## HUD Today 2021 Agenda

<b>Session 1: Advanced Reasonable Accommodation &amp; Modification (RAM).</b>
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This session includes a brief overview of Fair Housing/Section 504 protections offered to people with disabilities. Then, we will discuss the most challenging RAM requests. Requests we will be discussing include assigned parking, assistance animals, smoking in nonsmoking units, caregivers/live-in aides and physically making units more accessible.
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<b>Session 2: Advanced Income &amp; Assets - What's Not in the Handbook</b>
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Join Mary to discuss income and assets that are not clearly defined or explained in HH 4350.3. This session includes an explanation of how to handle Gig income, Go-Fund-Me Accounts, Stock Portfolios, Checking Accounts, Medical Reimbursement Accounts, Unemployment, One-time payments and more.
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<b>Session 3: Certification &amp; Addressing TRACS Errors</b>
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Most people get a glazed look in their eyes the minute someone mentions TRACS. But the TRACS MAT Guide is more than a technical reference. Learn where to get information about things like signatures on certifications, using the Extenuating Circumstance Code, signatures on vouchers, when to submit a full certification, when to submit a partial certification and how to successfully submit a Gross Rent change. This session includes an in-depth explanation of TRACS errors and how to respond.
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<b>Session 4: Top 20 Management &amp; Occupancy Review Findings &amp; How To Avoid Them</b>
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It seems like we see the same MOR findings over and over again. This session addresses the top 20 MOR Findings. We'll explain the rules and what MOR Reviewers are looking for.
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<b>Session 5: Beyond the Handbook</b>
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One of our most popular sessions ever. This session provides answers to common questions that cannot be found in HUD Handbook 4350.3. This was one of our most popular sessions in 2020 so we're bringing it back with all new questions for 2021.
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