

## **Summary of RHIIP ListServ Messages**

### **re: Availability of EIV**

The RHIIP ListServ is used by HUD to communicate policy information to owner/agents of properties offering HUD assistance through various HUD Programs. You can view RHIIP ListServ archives from HUD's web site at <http://www.hud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm>.

Other helpful EIV resources include:

- EIV Web Sites
  - HUD's EIV Web Site for the Multifamily Housing Industry  
<http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/eivapps.cfm>
  - HUD's EIV Training Outreach Web Site  
<http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/eivtraining.cfm>
  - HUD's Rental Housing Integrity Improvement Web Site  
<http://www.hud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm>
- EIV Guidance
  - Instructional Packet for Owners and Agents for Implementing the Refinement of Income and Rent Determination Requirements in Public and Assisted Housing Programs: Implementation of EIV-Amendments; Final Rule  
<http://www.hud.gov/offices/hsg/mfh/rhiip/instructionalpacketforoas.pdf>
  - Resolving Income Discrepancies between Resident-Provided and Enterprise Income Verification (EIV) System Income Data, dated May 2008  
[www.hud.gov/offices/hsg/mfh/rhiip/eiv/resinccdisc.pdf](http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/resinccdisc.pdf)
  - HUD Handbook 4350.3 Revision 1, Change 3  
[www.hud.gov/offices/adm/hudclips/handbooks/hsg/4350.3/index.cfm](http://www.hud.gov/offices/adm/hudclips/handbooks/hsg/4350.3/index.cfm)
  - Rent and Income Quality Control Monitoring Guide  
[www.hud.gov/utilities/intercept.cfm?/offices/hsg/mfh/rhiip/qcguide.pdf](http://www.hud.gov/utilities/intercept.cfm?/offices/hsg/mfh/rhiip/qcguide.pdf)
  - Apply for access to Secure Systems at:  
[https://hudapps.hud.gov/public/wass/public/participant/partreg\\_page.jsp](https://hudapps.hud.gov/public/wass/public/participant/partreg_page.jsp)
- EIV Notices
  - HUD Notice 10-10 Enterprise Income Verification (EIV) System issued July 1, 2010  
[http://portal.hud.gov/portal/page/portal/HUD/program\\_offices/administration/hudclips/notices/hsg](http://portal.hud.gov/portal/page/portal/HUD/program_offices/administration/hudclips/notices/hsg)
  - HUD Notice 10-08 Implementation of Refinement of Income and Rent Determination Requirements in Public and Assisted Housing Programs: Implementation of the Enterprise Income Verification System - Amendments; Final Rule  
[http://portal.hud.gov/portal/page/portal/HUD/program\\_offices/administration/hudclips/notices/hsg/files/10-08hsgn.pdf](http://portal.hud.gov/portal/page/portal/HUD/program_offices/administration/hudclips/notices/hsg/files/10-08hsgn.pdf)
  - HUD Notice 10-02 Enterprise Income Verification (EIV) & You Brochure - Requirements for Distribution and Use  
[http://portal.hud.gov/portal/page/portal/HUD/program\\_offices/administration/hudclips/notices/hsg](http://portal.hud.gov/portal/page/portal/HUD/program_offices/administration/hudclips/notices/hsg)
  - HUD Notice 09-20 Enterprise Income Verification (EIV) System issued December 29, 2009  
[www.hud.gov/offices/adm/hudclips/notices/hsg/08hsgnotices.cfm](http://www.hud.gov/offices/adm/hudclips/notices/hsg/08hsgnotices.cfm)

- EIV Training Webcasts
  - Multi-household Enterprise Income Verification Training December 29, 2009  
<http://portal.hud.gov/portal/page/portal/HUD/webcasts/archives/multifamily>
  - EIV Detailed Power Point to Support the December 2009 EIV Webcast  
[www.hud.gov/offices/hsg/mfh/rhiip/eiv/training/eivpresentationdec2009.pdf](http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/training/eivpresentationdec2009.pdf)
  - EIV: Instructional Course for Multifamily Housing Programs, February 25, 2010 - EIV Questions and Answers  
<http://portal.hud.gov/portal/page/portal/HUD/webcasts/archives/multifamily>
  - Mandatory Use of EIV Final Rule, April 14, 2010  
<http://portal.hud.gov/portal/page/portal/HUD/webcasts/archives/multifamily>

Additional information can be found on our web site at [www.rbdnow.com](http://www.rbdnow.com)

To sign up for the HUDBlast, visit our web site at [www.rbdnow.com](http://www.rbdnow.com). Just enter your email address in the box in the center of the home page.

You can view previously posted HUDBlasts from our web site at <http://www.rbdnow.com/hudblasts.htm>.

We also encourage you to sign-up for the RHIP Listserv, so you can receive current RHIP related information from HUD <http://www.hud.gov/subscribe/maillinglist.cfm>.

You can view the RHIP Tips Archives, under "Listserv-Multifamily RHIP Tips" at <http://www.hud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm>

## **RHIIIP ListServ Messages Regarding Availability of EIV**

### **# 227 RHIIIP Listserv Posting June 8, 2010**

#### **Use of EIV Must be Resumed by Multifamily Program Users**

Please be advised that Multifamily Program users must resume use of EIV in its entirety effective immediately. All Income Summary Reports are available to meet requirements for EIV use as defined by the Final Rule effective January 31, 2010.

At this time, the Income Detail Reports remain unavailable. Users will experience an error message should they attempt to access these reports. These reports are not necessary to complete tenant third party income verifications as the Income Summary Reports by individual will provide the tenant income data.

Please note, users may receive a "Closed Connection" message when they attempt to login to EIV during peak periods due to limited system resources. Should this occur, users should wait a few moments and attempt to login again. Issues with the Detail Reports and connectivity should be resolved no later than September 2010.

Thank you again for your patience during the EIV system upgrade. We will keep you informed of any new developments with the system.

### **# 225 RHIIIP Listserv Posting May 26, 2010**

#### **EIV Update – System Again Unavailable**

The link for the EIV system has been deactivated due to the inaccuracy of the displayed data. As indicated in Listserv Posting #224, please continue to perform third party verifications as done previous to the implementation of EIV. Continue to document the tenant files that have been affected by this outage. Contract Administrators are instructed not to issue MOR Findings due to an O/A not using EIV until such time when the system becomes fully functional.

### **#219a – REVISED – EIV System Remains Unavailable – April 27, 2010**

#### **EIV System Remains Unavailable**

We have been advised by HUD's Real Estate Assessment Center (REAC) that the EIV system remains unavailable. Although access to the system may be obtained, the data found in the system may not be accurate. As soon as the system becomes fully functional, we will send out a message. Until the system becomes fully functional, O/As should perform third party verifications as done previous to the implementation of EIV. Please document the tenant files that have been affected by this outage. An example of acceptable documentation would be to include a copy of this RHIIIP Listserv message in the tenant file. We again apologize for this inconvenience.

### **#219 – EIV System Remains Unavailable – April 27, 2010**

#### **EIV System Remains Unavailable**

We have been advised by HUD's Real Estate Assessment Center (REAC) that the EIV system remains unavailable. Although access to the system may be obtained, the data found in the system may not be accurate. As soon as the system becomes fully functional, we will send out a message. Until the system becomes fully functional, O/As should perform third party verifications as done previous to the implementation of EIV. We again apologize for this inconvenience.

**#218 – EIV System Unavailable Until 4-26-2010 – April 21, 2010**

**EIV System Unavailable Until April 26, 2010**

We have been advised by HUD's Real Estate Assessment Center (REAC) that the EIV system will be unavailable until April 26, 2010. REAC continues to troubleshoot the server problem and has taken EIV offline. As soon as the system becomes available, we will send out a message.

We again apologize for this inconvenience.

**#217 – EIV is Temporarily Unavailable – April 20, 2010**

**EIV is Temporarily Unavailable**

HUD's Real Estate Assessment Center (REAC) is trouble shooting a server problem and has taken EIV offline. As soon as the system becomes available again, we will send out a message.

We apologize for this inconvenience.